

Brother TN223-TN227 Series Firmware Update Notification

Date: September 30th, 2021

Dear Customer,

On September 30th 2021, Nu-Tone & CO found that Brother released a firmware update involving the Brother TN223-TN227 series. Compatible or refurbished cartridges cannot be recognized by upgraded printers.

Our suggestions:

- 1. We recommend that you sell your existing inventory as soon as possible.
- 2. We recommend the customer not to actively upgrade to the latest firmware version.
- 3. For more details on upgraded products, please do not hesitate to contact your representative.

Brand	Nutone SKU	OEM	Yield	Color
Brother	NCBRTN223Y	TN223Y	1.3K	Yellow
Brother	NCBRTN223M	TN223M	1.3K	Magenta
Brother	NCBRTN223C	TN223C	1.3K	Cyan
Brother	NCBRTN223BK	TN223BK	1.4K	Black
Brother	RBRTN223Y	TN223Y	1.3K	Yellow
Brother	RBRTN223M	TN223M	1.3K	Magenta
Brother	RBRTN223C	TN223C	1.3K	Cyan
Brother	RBRTN223BK	TN223BK	1.4K	Black
Brother	NCBRTN227Y	TN227Y	2.3K	Yellow
Brother	NCBRTN227M	TN227M	2.3K	Magenta
Brother	NCBRTN227C	TN227C	2.3K	Cyan
Brother	NCBRTN227BK	ТN227ВК	3K	Black
Brother	RBRTN227Y	TN227Y	2.3K	Yellow
Brother	RBRTN227M	TN227M	2.3K	Magenta
Brother	RBRTN227C	TN227C	2.3K	Cyan
Brother	RBRTN227BK	TN227BK	ЗK	Black

List of affected products: