

## Brother TN223-TN227 Series Firmware Update Notification

## Date: September 30<sup>th</sup>, 2021

Dear Customer,

On September 30<sup>th</sup> 2021, Nu-Tone & CO found that Brother released a firmware update involving the Brother TN223-TN227 series. Compatible or refurbished cartridges cannot be recognized by upgraded printers.

## **Our suggestions:**

- 1. We recommend that you sell your existing inventory as soon as possible.
- 2. We recommend the customer not to actively upgrade to the latest firmware version.
- 3. For more details on upgraded products, please do not hesitate to contact your representative.

| Brand   | Nutone SKU  | OEM     | Yield | Color   |
|---------|-------------|---------|-------|---------|
| Brother | NCBRTN223Y  | TN223Y  | 1.3K  | Yellow  |
| Brother | NCBRTN223M  | TN223M  | 1.3K  | Magenta |
| Brother | NCBRTN223C  | TN223C  | 1.3K  | Cyan    |
| Brother | NCBRTN223BK | TN223BK | 1.4K  | Black   |
| Brother | RBRTN223Y   | TN223Y  | 1.3K  | Yellow  |
| Brother | RBRTN223M   | TN223M  | 1.3K  | Magenta |
| Brother | RBRTN223C   | TN223C  | 1.3K  | Cyan    |
| Brother | RBRTN223BK  | TN223BK | 1.4K  | Black   |
| Brother | NCBRTN227Y  | TN227Y  | 2.3K  | Yellow  |
| Brother | NCBRTN227M  | TN227M  | 2.3K  | Magenta |
| Brother | NCBRTN227C  | TN227C  | 2.3K  | Cyan    |
| Brother | NCBRTN227BK | ТN227ВК | 3K    | Black   |
| Brother | RBRTN227Y   | TN227Y  | 2.3K  | Yellow  |
| Brother | RBRTN227M   | TN227M  | 2.3K  | Magenta |
| Brother | RBRTN227C   | TN227C  | 2.3K  | Cyan    |
| Brother | RBRTN227BK  | TN227BK | ЗK    | Black   |

## List of affected products: